

Privacy Assurance

At Daylight Children's Care Services, we are committed to protecting your privacy. We comply with the **Data Protection Act, GDPR**, and any related UK data protection legislation. We act as the data controller for information you provide under this policy. For data protection inquiries, please contact:

Email: Admin@Daylightccs.co.uk | **Phone:** 0203 954 7229

Information We Collect

1. Information You Provide:

- Name, job title, contact details, preferences, and sensitive personal information through website forms or service inquiries.

2. Information We Collect Automatically:

- Technical data (IP address, browser type, etc.) and usage details (e.g., URLs visited, page interactions).
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How We Use Your Information

We may use your information to:

- Fulfil contracts and provide requested services.
- Send newsletters or marketing (with your consent).
- Improve our website, services, and security.
- Prevent fraud and enhance system security.

Your information will not be shared, sold, or distributed without your consent unless required by law.

Data Retention

We retain your data while corresponding with you or providing services and for at least six years to comply with legislative requirements.

Cookies

Cookies help us analyse web traffic and improve your browsing experience. You can accept or decline cookies through your browser settings. Note: Declining cookies may limit website functionality.

Third-Party Links

Our website may link to external sites. We are not responsible for their content or privacy practices. Please review their policies separately.

Security

We use advanced security measures to protect your data. However, internet transmissions are not completely secure, and any transmission is at your own risk.

Sharing Information

We may share data with:

- Business partners for contract fulfilment.
- Advertisers and analytics providers (with your consent).
- Legal entities to comply with obligations or protect our rights.

Your Rights

You have the right to:

- Access, rectify, or request deletion of your data.
- Restrict or object to data processing.
- Lodge complaints with us or the **Information Commissioner's Office (ICO)**.

To exercise these rights, email Admin@Daylightccs.co.uk.

For further queries or feedback on this policy, contact us via the website or at the email above.